

Miracle Maid - End of Lease Cleaning Checklist

Kitchen	Bathroom/ Toilet
<input type="checkbox"/> Dust cornices and remove cobwebs	<input type="checkbox"/> Dust exhaust fans
<input type="checkbox"/> Dust accessible lighting, switches, & fixtures	<input type="checkbox"/> Clean and dust lighting, switches, & fixtures
<input type="checkbox"/> Clean oven inside & outside (including trays)	<input type="checkbox"/> Clean the toilet inside and outside
<input type="checkbox"/> Clean cook top/stove, grill, rangehood (including rangehood filter), & microwave	<input type="checkbox"/> Scrub mineral deposits & mould
<input type="checkbox"/> Clean windows (internal), sills and tracks	<input type="checkbox"/> Squeegee and mop shower screen and tiles
<input type="checkbox"/> Wet wipe cabinets, cupboards, drawers, and doors inside and outside	<input type="checkbox"/> Clean windows (internal), sills and tracks
<input type="checkbox"/> Wet wipe all kitchen bench tops & splashback	<input type="checkbox"/> Clean bathroom sinks, bathtub, & taps
<input type="checkbox"/> Clean and shine sink and taps	<input type="checkbox"/> Clean mirrors, cupboards, drawers, & counters
<input type="checkbox"/> Wipe down skirting boards	<input type="checkbox"/> Wipe down skirting boards
<input type="checkbox"/> Vacuum and mop floor	<input type="checkbox"/> Vacuum and mop floors
Bedroom	Laundry (if applicable)
<input type="checkbox"/> Dust cornices and remove cobwebs	<input type="checkbox"/> Clean exhaust fan, doors inside and out
<input type="checkbox"/> Dust accessible lighting, switches & fixtures	<input type="checkbox"/> Dust cornices and remove cobwebs
<input type="checkbox"/> Clean windows (internal), sills and tracks	<input type="checkbox"/> Dust accessible lighting, switches, and fixtures
<input type="checkbox"/> Wet wipe insides of cupboards and built-in wardrobes	<input type="checkbox"/> Clean windows (internal), sills and tracks
<input type="checkbox"/> Wipe down inside and outside of internal doors & door frames, including handles	<input type="checkbox"/> Clean inside & outside cabinets, cupboards and drawers
<input type="checkbox"/> Wipe down skirting boards	<input type="checkbox"/> Wet wipe all bench tops & splashbacks
<input type="checkbox"/> Vacuum and mop floors	<input type="checkbox"/> Clean and shine sink and taps
	<input type="checkbox"/> Wipe down inside and outside of doors & door frames
	<input type="checkbox"/> Wipe down skirting boards
	<input type="checkbox"/> Vacuum and mop floor
Common Areas (living & dining)	All Areas
<input type="checkbox"/> Dust cornices and remove cobwebs	<input type="checkbox"/> Dust cornices and remove cobwebs
<input type="checkbox"/> Dust accessible lighting, switches, & fixtures	<input type="checkbox"/> Dust accessible lighting, switches, & fixtures
<input type="checkbox"/> Clean windows (internal), sills and tracks	<input type="checkbox"/> Wipe down inside and outside of interior doors, doorframes, and handles
<input type="checkbox"/> Wipe down skirting boards	<input type="checkbox"/> Wipe down skirting boards
<input type="checkbox"/> Vacuum and mop floor	<input type="checkbox"/> Vacuum, sweep, and mop all floors

Important Notes Regarding Our End of Lease Clean

Review your Lease Agreement

Each real estate agency and property manager may have different requirements of their tenants. We encourage you to check your lease agreement for any special requirements and advise us as soon as possible so that we can include these with your service. If we are not aware of these prior to the service, they are not covered in our guarantee.

What is Excluded from Our Bond Cleaning Service?

The following services are excluded from our bond cleaning service. If the item can be added by request this is noted:

What's Not Included	
Can Be Added	Not Offered by Miracle Maid
<ul style="list-style-type: none">• Blinds/ shutters cleaning• External windows (levelled house only)• Fridge Cleaning (must be empty)• Wall washing• Balcony, deck, patio• Garage Sweep and Tidy• Carpet steam cleaning	<ul style="list-style-type: none">• Tumble dryer or washing machine cleaning• Grout or silicon remediation• Removal or shifting of furniture• Removal of stickers, Blu Tack, wax, hooks etc.• Ceiling Fans & AC units, filters & vents• High pressure cleaning• Cleaning ceilings or tops of cupboards• Fly screens, grout & silicon cleaning• Rubbish bin cleaning/rubbish removal• Any cleaning that would result in damage

Grout & Silicon Cleaning

Although our cleaners will manually scrub tiled areas as part of a bond clean, we do not specialise in grout and silicon remediation. Discolouration of grout or silicon is generally considered fair wear and tear. However, a professional grouting or waterproofing specialist may need to be consulted. This is a service we do not offer.

Our End of Lease Clean Guarantee:

We guarantee our service by correcting any issues identified by your real estate agent regarding our internal bond clean, free of charge. Issues must be advised to us within three days (72 hours) of the completion of your service. Our guarantee covers those items cleaned as part of your service. **Where issues identified are related to matters that did not form part of the original service, we are happy to return to your property to provide additional support at our usual hourly rates.**

Initial Inspection Upon Arrival:

Quotations are estimates only. When our cleaners first arrive at your property, they will perform a walk around (with you if you're present) in order to review the service against the quote provided. Should any changes be required (e.g. additional time is required due to property condition or relative size, or optional extras have been omitted), then they will contact you immediately for approval and before any extra work is performed. Additional payments will be processed on the card you provided – do not pay our cleaners in cash; doing so will void any guarantee on additional work performed.

Service Exclusions

There are certain things we don't clean or guarantee due to WH&S risks, liability risks, and complexity. These includes things such as:

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| <ul style="list-style-type: none">• Chandeliers,• Light bulbs• Fireplaces• Fly screens• Ceiling fans• Moving furniture or appliances• Putting away dishes or pans• AC vents, units & filters• Grout & silicon remediations | <ul style="list-style-type: none">• Odour removal & remediation• Biohazards (excessive mould, faeces, blood)• Removal of pet hair embedded in carpet fibres• Removal of certain mineral deposits (e.g. stains in the toilet bows)• High-reach areas (areas not reachable with a small two-step ladder) |
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